



## Annual Members & Board of Directors Meeting

November 16, 2017  
8:30 a.m.

Enduris Administrative Office  
1610 S Technology Blvd., Suite 100  
Spokane, Washington 99224

### **Call to Order**

### **Introductions**

### **Adopt Agenda**

#### **Board Consent Agenda – GC-2.6**

- Board Meeting Minutes (August 17, 2017)
- Board Governance Workshop Minutes (August 16, 2017)

#### **CEO Consent Agenda – GC-2.6**

- Vouchers (August 2017, September 2017, October 2017)
- Closed Claims for PY 2017

### **Annual Reports**

- Actuary Report – Kevin Wick, PricewaterhouseCoopers
- CFO Report – James Marta
- Broker Report – Doug Wozniak, Alliant Insurance Services

#### **Operational Expectations Monitoring – GC-2.4, OE-8.1**

- OE-1: Global Operational Expectation
- OE-5: Financial Planning
- OE-6: Financial Administration
- OE-9: Coverage

#### **Board's Report – AGRiP Fall Educational Forum (Baltimore, MD) – GC-2.2**

### **Executive Session**

- Open Claims – OE-8.3

**CEO Report – OE-8**

- Office Building Update
- GEM Board Meeting Update (October 23-24, 2017 – Indianapolis, IN)
- 2017 Claims Satisfaction Survey Results
- 2017 Membership Survey Results
- Rating Consultant Update
- Behavioral Health Organization/Regional Support Network Underwriting
- Information System Software Update
- Staffing Levels
- CEO Year in Review for PY 2017

**Discussion/Action Items**

- Reserve Analysis Report – GC-3.14
- Financial Statements/SCIP Report – OE-6
- RFP for Actuarial Services – GC-3.14

**Board Self-Assessment – GC2.3****Debrief by Board – GC-2.4****Adjourn**